



Access Statement for East Grinstead Museum

Introduction

Situated in a purpose built building in the centre of East Grinstead, only a few minutes from the historic High Street, the Museum tells the story of East Grinstead and the surrounding area from its early beginnings to the present day.

All of the Museum's public areas are based on the ground floor, with step free access, and are fully accessible by wheelchair users.

The Museum is an accredited museum and has been recognised by the East Grinstead Access Group as an accessible venue.

Stewards are on hand should you require assistance.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01342 323075 or email info@eastgrinsteadmuseum.org.uk.

Pre-Arrival

- For details of opening times, where we are and a map of where to find us see our website or our leaflet.
- Copies of the leaflet can be obtained by phoning the museum. Our leaflet is available in large print on request.
- East Grinstead Railway Station is within a 15 minute walk. Taxis are available at the station.
- The nearest bus stop is in the High Street – War Memorial or Barclays Bank stops, a 3 minute walk away.
- Roads in the vicinity of the Museum are paved.

Car parking and arrival

- There is one, clearly marked, parking space for Blue Badge holders in front of the Museum, a few steps from the entrance.
- Visitors can be dropped off at the main entrance.
- The roadway in front of the Museum is level tarmac. There are no steps up to the entrance.
- There is paid for parking in Cantelupe Road and in nearby public car parks.

Entrance, reception and gallery

- The main entrance door is automatic and accessible by wheelchair users.
- The entrance and gallery are situated on the ground floor with step free level access throughout.
- The floor surface is non-slip vinyl, apart from the Research Room which is carpeted.
- The whole area is evenly and well lit with overhead spot lighting.
- The reception desk is open plan with a lowered section.
- There are cushioned seats placed around the gallery.

Displays, exhibits, etc

- There are interactive touch screens; that can be accessed from a sitting or standing position.
- The main text panels are in clear large text and can be read from a standing or sitting position. There is special text with an iguadon icon on each panel for under 8's.
- Magnifying glasses are available to assist with reading the text.
- Large print versions of the text and object labels are available.
- Stewards are on hand to assist with using the Computer and looking at books in the Research Room.
- There is a Children's area with activities specifically for children.

Public Toilet

- There is a unisex accessible toilet.
- There is level access to the toilet from the gallery.
- There is transfer space to the left of the toilet, when facing it.
- There are vertical rails either side of the toilet and basin.
- There are is a horizontal rail on the side wall adjacent to the toilet.
- There is colour contrast with critical surfaces; floor, wall tiles and fixtures are different colours.
- The flooring is non-slip vinyl and there is florescent lighting.
- There is an emergency alarm pull cord.
- There are lever taps on the basins.
- There are baby changing facilities.

Shop

- The shop area, which sells books and souvenirs, is situated opposite the reception desk in the entrance area.
- Purchases are paid for at the reception desk.
- Not all merchandise can be reached from a sitting position; stewards are on hand to assist.

Additional information

- All doors openings at the museum are wide enough to accommodate a wheelchair.
- The Museum does not have any on-site catering, but there are a wide variety of pubs, restaurants and coffee shops in the High Street.
- Guide and assistance dogs are welcome. A water bowl is available on request.
- The Museum's website conforms to access standards - Web Content Accessibility Guidelines (WCAG), Version 2.0, Level AAA.

Contact information

Address: Old Market Yard, Cantelupe Road, East Grinstead, West Sussex, RH19 3BJ

Telephone: 01342 302233

Email: info@eastgrinsteadmuseum.org.uk

Website: www.eastgrinsteadmuseum.co.uk

Grid Reference: Ordnance Survey Sheet 187 , Grid reference TQ 396 399

Sat Nav coordinates: Lat 51.1204, Lon 0.0089

Hours Of Operation: Wednesday to Saturday 10am to 4pm, Sunday and Public Holidays 2pm to 5pm, Closed over Christmas and New Year

Local Taxi: Chris Allen 07947 971647

Local Public Transport: Southdown PSV 01342 719619, Metro Bus 01293 449191, Rail 08457 484950 Rail (textphone) 08456 050600